![WorkInSync logo] Work In sync

Implementing a Hybrid Workplace for a Multinational Bank in Romania

Client:
A French multinational investment bank and financial services institution.

Geography:
Romania (Bucharest) and
India (Bangalore and Chennai)

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Introduction

The client was using multiple legacy systems for running their workplace operations pre-pandemic.

These legacy systems fell under four buckets -

| Shift Rostering | Desk Reservation | Employee Shuttle (India only) | Space Forecasting |

These systems were internally hosted and had their own set of overlapping stakeholders. Maintaining all these legacy systems was proving cumbersome and expensive for the client.

The Shift Rostering tool was maintained by the tech admin and app support; and used by the team managers and app admins.

The Desk Reservation tool was maintained by tech support and IT admins, managed by the space managers and Business Unit SPOCs, and used by the employees.

The Space forecasting tool was maintained by tech admins and used by the space managers and Business Unit SPOCs.

Towards the end of the pandemic, The client decided to adopt a hybrid work model. They wanted to replace these systems with a uniform and efficient hybrid workplace management system.

Solution

- The **Employee Scheduling Module** replaced the legacy shift rostering system. WorkInSync integrated with Active Directory to enable access for all eligible employees to reserve shifts.

  The Business Unit SPOCs and managers were empowered to create shifts for the respective teams while adhering to the space availability constraints.

  WorkInSync also integrated with the HRMS and payroll systems and transferred the scheduling data via an SFTP data transfer to allow seamless payroll processing.

- The **Desk Reservation Module** helped the client split their desks into hotdesks, hoteling desks, permanently assigned desks, and office neighborhoods to allow teams to sit together and collaborate better.

- The **Space Forecasting Module** allowed the client to understand how its office space was utilized to ensure better management. It helped them reduce the number of seats for the same number of employees. It enabled them to understand this demand-supply dynamic.

- WorkInSync created custom user roles for the client to manage the different modules. We created the roles of a Space Admin, a Business Unit SPOC, and an Office Admin for the client. This enabled them to remove the redundancy that existed in maintaining and managing their legacy systems.
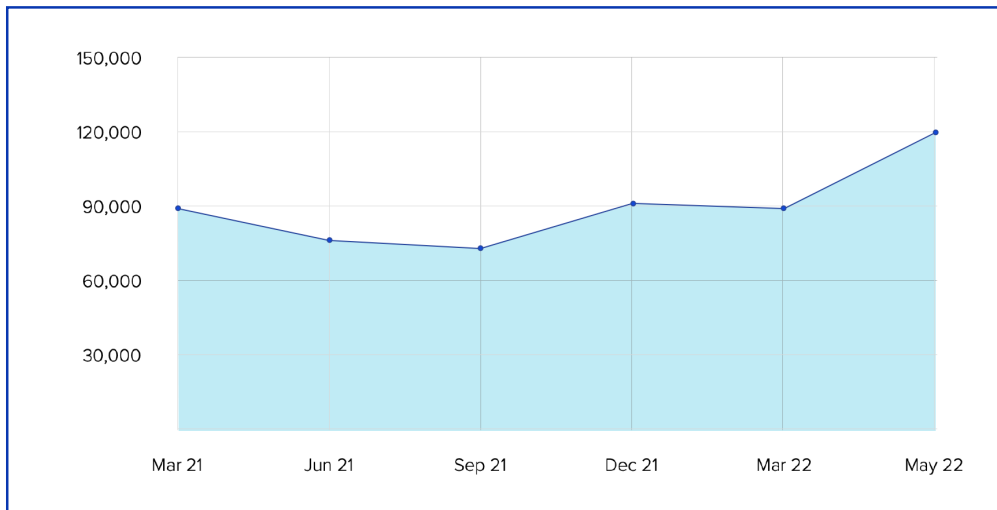
Scale-up

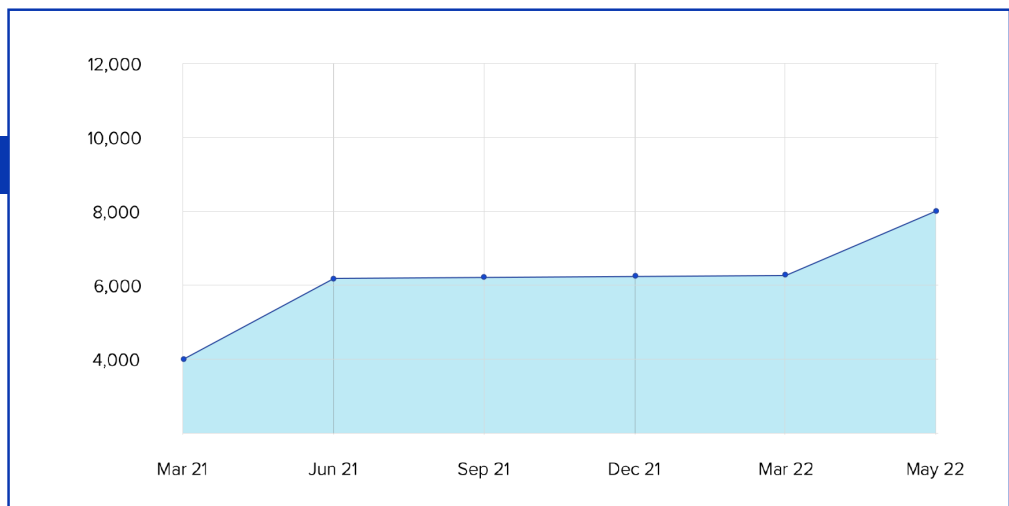The graphs below show how the client has scaled up its use of WorkInSync since its implementation.

Active Users
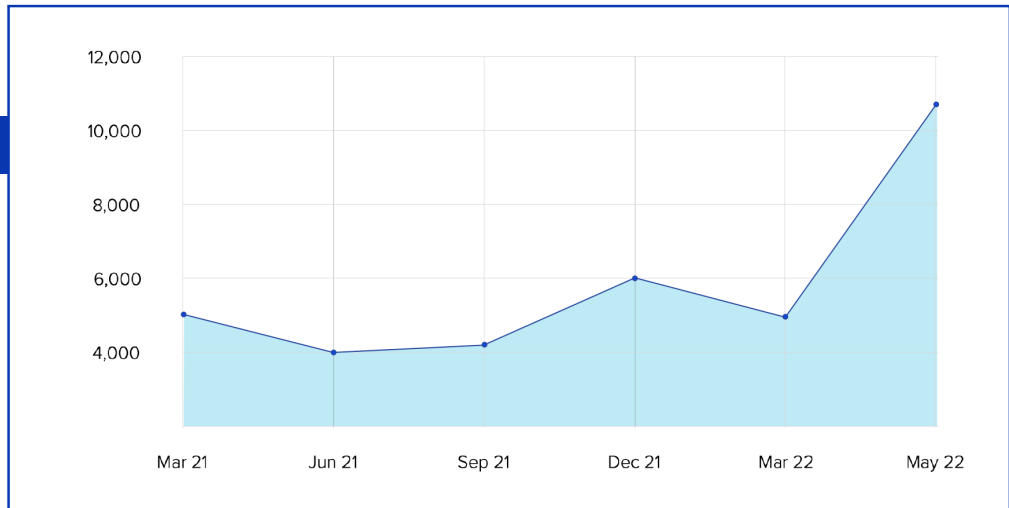
Total Bookings

Desks Managed

Result

◆ WorkInSync has successfully helped the client adopt a hybrid working mode

◆ The client moved away from its multiple legacy systems and consolidated its workplace operations with WorkInSync

◆ This helped the client save €250,000 annually

What the Future Holds?

The client is in the process of implementing WorkInSync's Meeting Room Management and Wayfinding modules.

Work In sync

Get in touch now

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